



WINGS

ANNUAL REPORT

2021/2022



June 14, 2022

Second Stage Shelter &
Affordable Housing for Women
with Children



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Mission, Vision, Values and Goals

Mission

We save lives, and create futures for women and children fleeing domestic violence.

Vision

We find, fund, create and deliver the most effective programs to help women and children achieve a life defined by safety and independence. We want to have a life free from family violence for every woman and child.

Values

WINGS lives by the following values:

- **Safety** - Nothing else matters if we are not safe.
- **Inspire every day** - We're here to inspire everyone that crosses our path – clients, staff, supporters and friends.
- **Excellence and integrity in action** - Excellence and integrity are at the forefront of every thought, decision, action; they result from a pattern of consistent behaviour, not a temporary focus.
- **Respect for all** - We serve with kindness and without judgement.
- **Believe in the possible** - We believe that the future will always be better. Better is possible.

Goals

Visionary

WINGS will be visionary in providing a comprehensive, family centered approach to meet complex needs. The WINGS organization will be recognized as a progressive leader demonstrating quality, effectiveness and success. In the path to excellence, WINGS will continue to integrate trauma-informed services and data-informed planning.

Vocal

WINGS will be vocal in amplifying our brand in the community. We will invest in telling our story, and utilizing an amplified brand to shape our communications and engagement. We will be distinctively vocal about the social justice agenda, breaking the normalization of domestic violence.

Viable

WINGS will be viable by developing collaborative partnerships within the community that further extend its ability to break the cycle of family violence, and contribute to providing permanent stability factors. It is about the sustainability of our organization, which includes community collaboration.



MESSAGE FROM THE PRESIDENT

2022

Greetings to our valued Members and Supporters,

It is with pleasure that I am reporting to you, our members, with the accomplishments of WINGS for the fiscal year of April 1, 2021 to March 31, 2022. Whenever we can report we have saved lives, we can consider it a very successful year. From inception, WINGS as supported more than 4,000 women and children. That is a really big number. Family violence is ever present, but with Covid isolation and lockdown the number of people seeking refuge from violence grew. While striving to be a Centre of Excellence is the ultimate goal of WINGS' governance, in the past fiscal year all markers put WINGS closer to that achievement.

Domestic Violence takes many forms, but you need to know how important your support is. The women accessing the supports at WINGS are at an extreme level of danger of lethality by an estranged partner. WINGS' program is not set up for single women. Thus, you understand that all the women who enter the shelter will bring their children, who are witness to or also victims of this violence. As a community, we need to do better – this is not acceptable. Each one of us must advocate for these families. We can donate items, donate funding, volunteer, be a Board Member, or simply buy a yearly membership to show support. By respecting, supporting, and believing these women, we find how strong and resilient they are and continue to be as they learn how to cope with and heal from their situations.

The staff at WINGS are unique and dedicated individuals. There never could be enough praise for their dedication to the moms and the children. The counseling staff supports the moms moving forward to independent, healthy living. The overall goals are for best possible outcomes for the family members. Staff strive to identify and reduce barriers. Safety is primary. Reduction of their barriers, including poverty, is constantly at the forefront. Program goals are most often exceeded because of staff excellence. Kathy Collins, Executive Director, was hired in September 2020 and inherited the onslaught of trial-and-error protocols for Covid. She has weathered this storm like a champion, with her staff falling into line to do the right things. Mine is a simple thank you to staff. You are the reason WINGS is a Centre of Excellence.

Another important component of WINGS is the 15 dedicated Board Members. This Board, a Governance Board, is committed to ensuring Best Practices in Financial and Risk Management, Centre of Excellence programs, Health and Wellness of Staff, and so much more. Recently WINGS' Board met for an in-person workshop. It was an informative day learning what excellent skills and educational backgrounds we have to draw from. Zoom was/is a necessary substitute during Covid safety, but nothing replaces the personal interaction we experienced. Thank you to the Board of Directors for your unwavering volunteer support.

Respectfully submitted,
Linda Churchill
President



Welcome to WINGS of Providence 36th Annual General Meeting

This past year has been one of growth and challenges at WINGS. It feels as though we have come through the pandemic and are now in the process of rebirth! Everyone associated with WINGS exercised considerable effort to ensure residents and staff remained safe while at WINGS. So much has happened in the last few months that is sometimes seems difficult to recall all the wonderful things that have occurred in amongst the interruptions of COVID outbreaks. Here are some of the more exciting things that have been happening at WINGS over the past year:

We were able to reintroduce in-person programming for women, children, and teens. This has been remarkable and has buoyed both staff and residents and has decreased the feelings of isolation. The Rocky Forest Daycare picked up steam this past year with more children in all age categories attending and thriving with the care and programs offered by staff. Fund development has been successful despite all the barriers the pandemic threw in our path (take that COVID!). In September we launched our first ever WINGMAN campaign. And both the Make-Believe Ball and Mother's Day Tea were resounding successes!

This year our Board Chair, Linda Churchill, and long-time board members Katie Clackson, Mark Thibeault, Sister Margarete St. John, and Dr. Cynthia Zutter are leaving the Board of Directors for their mandatory year off. I want to express my appreciation to them for their many hours of work and commitment to WINGS and personally for the support they have provided me during my tenure.

I am more grateful than ever for the incredible team and staff members who consistently provide exceptional service, and who have demonstrated outstanding commitment, flexibility, and perseverance throughout the year. Our volunteers have also shown amazing dedication, continuing to give of their time and energy to support our work. Our volunteer Board of Directors has done extraordinary work in providing governance and support to WINGS. We thank each staff member, volunteer, and Board Member for their tireless efforts, now and always.

We must acknowledge and thank both the provincial and federal governments who provided COVID funding this past year that allowed WINGS to remain operational through the pandemic. Finally, many thanks to our friends, donors, partners, and funders. You sustain the work we do and ensure that we can continue supporting those community members who need us most. We look forward to seeing you again in person as soon as we are all able.

Kathy Collins
Executive Director

ADMISSION TOTALS - WINGS SECOND-STAGE SHELTER

April 1, 2021 - March 31, 2022

TOTAL ADMITTED:	Women Served	51
	Children Served	108
	Women Admitted	34
	Children Admitted	73
UNABLE TO ACCOMMODATE DUE TO BEING AT CAPACITY	Women	21
	Children	26
TOTAL ADMISSION/ INFORMATION REQUESTS:	Crisis Admission Requests	1,360
	Information Requests	98
		2,979
DISCHARGED:	Women	34
	Return to Partner	3
	Independent Living	15
	WINGS - Home Next Door	9
	Stay with friends/family	6
	unknown/other	1
AVERAGE LENGTH OF STAY		4.5 mths
TO DATE:		
TOTAL WOMEN ADMITTED		1,361
TOTAL CHILDREN ADMITTED		3,078
2021-2022 FISCAL YEAR:		
TOTAL CALL CONTACTS ALL	Callers -Potential for residency	98
	Callers through reception inquiry	5,096

YEAR END CHILDREN'S STATISTICS

April 1, 2021 - March 31, 2022

PROGRAMS:	NUMBER OF CHILDREN
MONDAY GROUP	16
THURSDAY GROUP	12
TEEN GROUP	14
SUMMER PROGRAM	20
CHILDCARE	50
OTHER: Other Daycare: RFDC	7
TOTAL PRESCHOOLERS	57
MORNING KINDERGARTEN	1
NEWBORNS (0-3)	1
BREAKDOWN:	
TOTAL	108
MALES	59
FEMALES	49

ADMISSION TOTALS - HOME NEXT DOOR (HND)

April 1, 2021 - March 31, 2022

TOTAL ADMITTED:	Women Served	36
	Children Served	69
	Women Admitted	17
	Children Admitted	41
OUTREACH FOLLOWUP	Women	20
	Children	42
UNABLE TO ACCOMMODATE DUE TO BEING AT CAPACITY	Women	12
	Children	49
TOTAL ADMISSION/ INFORMATION REQUESTS:	Crisis	75
	Admission Requests	43
	Information Requests	58
DISCHARGED:	Women	11
	Return to Partner	1
	Independent Living	8
	Stay with friends/family	1
	unknown/other	1
TO DATE:		
TOTAL WOMEN ADMITTED		174
TOTAL CHILDREN ADMITTED		328
2020-2021 FISCAL YEAR:		
TOTAL CALL CONTACTS ALL	Callers -Potential for residency	67
	Callers through reception inquiry	778

YEAR END CHILDREN'S STATISTICS

April 1, 2021 - March 31, 2022

PROGRAMS:	NUMBER OF CHILDREN
GROUP A 6-11 years	9
GROUP B 9-11 years	9
TEEN GROUP 12-17 years	17
SUMMER PROGRAM	20
ROCKY FOREST DAYCARE	
	TOTAL PRESCHOOLERS OUT OF SCHOOL CARE
BREAKDOWN:	
TOTAL	69
MALES	32
FEMALES	37



NOMINATIONS REPORT

2022

The WINGS of Providence Society Board of Directors is comprised of up to 15 members in accordance with the WINGS bylaws. We would like to thank the following Board Members for their hard work and dedication to improving the lives of the families at WINGS.

RETIRING BOARD MEMBERS - According to WINGS Bylaws, Board Members must take a mandatory 1-year absence following 2 consecutive (3 year) terms of service (total of 6 years).

Linda Churchill

Linda began her career at WINGS when it opened in 1987. After 28 years of service, Linda announced her retirement in December 2014. While Linda embraced retirement, she whole heartedly decided to join WINGS Special Events Committee and let her name stand for election to the Board of Directors in 2016. Linda's knowledge of WINGS programs and services as well as her 28 years of working hand in hand with the world's best volunteers, staff, and generous donors made Linda an invaluable addition to WINGS Board.

Last year, Linda graciously stepped into the role of President. Her knowledge in the area of family violence prevention and understanding of WINGS history has been incredibly beneficial to the Board. Linda has served on numerous committees through the years and will continue to remain an active member of the Special Events and Community Engagement Committee of which we are very grateful.

Katie Clackson

Katie is a criminal lawyer at an Edmonton law firm. In her practice, Katie regularly sees families impacted by domestic violence. She was motivated to join the Board of WINGS to help end the cycle of family violence which brings people in contact with the criminal justice system.

Katie joined the Board in the fall of 2016 and has served as Vice-President since 2020. She served on the Community Engagement Committee and is Chair of the Governance & HR Committee. Katie was instrumental in updating WINGS Bylaws to meet the current realities of the society, as well as the continued optimization of Board governance practices and processes.

As a mom of two young girls, Katie is passionate about women’s issues and giving young women the tools to be strong and confident in their relationships. We thank Katie for her wonderful work and dedication to WINGS.

Dr. Cynthia Zutter

For the past 6 years, Cynthia has brought valuable skills, experiences, connections, and ideas to the table to help support the long-term vision of WINGS. In addition to serving on the Finance, Risk, and Capital Planning Committee, she is also Chair of the Community Engagement Committee where her creative thinking has helped propel WINGS forward in increasing public awareness and community support. Cynthia is currently the Board Secretary.

Cynthia is an anthropology professor at MacEwan University. For the past two decades, she has been working at MacEwan where her time is spent both mentoring and guiding students to understand their local communities and make choices that are respectful for all. Cynthia and her family have been passionate supporters of WINGS organization for over ten years and have wonderful memories from the Mother's Day Tea celebrations, Ladies Night Out and other events. Thank you to Cynthia for her exceptional work, dedication, and guidance throughout the years.

RESIGNING BOARD MEMBERS – *WINGS would like to thank each of these members who resigned in 2021/22.*

Todd Crawshaw

Todd was appointed to the Board in March of 2022. He is the current Executive Director of the Edmonton Jazz Society which oversees operations of the Yardbird Suite, the city’s long-running jazz venue. He has held many cultural leadership roles, including marketing instructor in MacEwan’s Arts and Cultural Management Program, and during the recent pandemic shutdowns created an online radio station called Big E Radio. We thank Todd for his time on the Board and hope that he keeps in touch with WINGS.

Mika Friesan

For 2 years, Mika served as Treasurer on the Board of Directors and also Chaired the Finance, Risk, and Capital Planning Committee. Mika’s work as a Chartered Professional Accountant as well as her experience in nonprofit work and property management proved to be a great asset to WINGS. We thank Mika for her financial acuity, as well as her sincere dedication to helping vulnerable women and children create safe, healthy futures.

Jonathan Kitteringham

Jonathan served on WINGS Board of Directors since 2009. In addition to his role as Secretary for many years, Jon served on the following committees: Special Events, Home Next Door, and Community Engagement (Chair).

Jonathan’s professional expertise in IT was instrumental in the important advances WINGS has made in the areas of community engagement, social media communications, fund development, as well as raising our profile in the community. Jonathan was integral in the creation and management of WINGS website for many years, of which the board and staff are extremely grateful.

Nicholas Leong

Nick was introduced to WINGS by way of Shoppers Drug Mart's annual LOVE YOU women’s health campaign; a fundraising program through which local women's charities and initiatives are supported.

Nick fulfilled the role of Secretary for a portion of his 5-year service on the Board and was a valuable member of the Community Engagement Committee. Nick distinguished himself as a thoughtful and tenacious steward of the organization and excelled in the area of fund development and community relations.

Mark Thibeault

Mark was appointed to WINGS Board of Directors in 2018. He was an excellent addition given his expertise and work with ATB Financial as the Director of Deposit and Banking Specialty Solutions, with a focus on public sector and not-for-profit clients. Prior to ATB, Mark worked with a regional pharmacy chain supporting all aspects of the organization including store acquisition and overall operations.

As a result of Mark’s insight and experience in financial management, he served on the Finance, Risk, and Capital Planning Committee, where his skill set helped to establish financial policies and strategies to ensure proper care and custody of WINGS finances.

Sr. Margarete St. John

Sister Margarete (Maggie) will be taking her sabbatical with the Sisters of Providence, and will be unable to further fulfill her appointment on the Board of Directors. Sr. Maggie has served on the Board since 2018. We thank Sister Maggie for her excellent work on the Governance & HR Committee, as well as for the great passion, insight, and experience she brought to the table.

Sister Maggie worked in various ministries in her life: early childhood teacher, addictions, crisis intervention violence, psycho-social counselling, health care, domestic violence, pastoral care, spiritual direction, hospitality, and palliative care. She served on the Leadership Team of the Sisters of Providence in Western Canada as Provincial Councillor/Secretary.

We will miss Sister Maggie and wish her well in her next chapter. We are pleased to welcome Sr. Rezebeth Noceja to the Board by appointment from the Sisters of Providence.

The Governance & HR Committee is pleased to report that 13 of the 15 Board of Director positions will be filled:

1. *One position is filled by appointment from the Sisters of Providence. For this appointment we welcome Sister Rezebeth Noceja.*
2. *Ashley Moisey, appointed to the Board in August 2021*
3. *Parm Johal, appointed to the Board in March 2022.*
4. James Cregan will stand for election for a 3-year term.
5. Pat Garrett will stand for election for a 3-year term.
6. Tami Wetmore will stand for election for a 3-year term.
7. Dr. Moira F. Juliebo Walker has agreed to stand for re-election for a 3-year term.

Sister Rezebeth Noceja, by appointment from the Sisters of Providence

Sister Rezebeth was born and raised in the Philippines and is the oldest of four children in the family. She came to Canada in 2008 as a skilled worker and eventually became a naturalized citizen in 2015. In 2016, she discerned to respond to the call to Religious Life and entered the Congregation of the Sisters of Providence of Montreal in Western Canada. With a previous career in culinary, she decided to pursue a different path of ministry. Upon entering the Sisters of Providence, she began volunteer work assisting chaplains at Edmonton Remand Centre; teaching conversational English through the Grocery Run Project. These experiences led her to pursue a Bachelor of Social Work through the University of Calgary. As a fresh graduate social worker, she is now working with Multicultural Health Brokers Co-op as a Cultural Broker for Filipino families involved with Child Protective Services.

She is very much looking forward to serving the community of Edmonton through WINGS Board of Directors. It is her goal to communicate the charism of Providence and to work for the continuation of the mission of her congregation that is very much alive in the work of WINGS – to serve those who are experiencing poverty, whatever form it may be.

Ashley Moisey

Ashley was born and raised in Edmonton. She obtained her bachelor's degree in accounting from NAIT and her Chartered Accountant designation articling at local accounting firm Kingston Ross Pasnak. She spent two years overseas in Bermuda with Deloitte gaining experience in the insurance and investment industries and returned to Alberta in 2018 entering the manufacturing space. Ashley currently leads finance as a member of the Executive Leadership Team for Les Industries Polykar Inc. based in Montreal. Her focus is cost and process optimization to deliver high quality, sustainable packaging solutions with zero waste. She is also focused on building the new team for the Edmonton manufacturing facility to open in June 2022.

In her personal time, you can find Ashley on an airplane somewhere.

Parm Johal

Parm has been a fierce advocate for children and families dating back to her university days. She has a Bachelor of Social Work and law degree. She has represented children and youth in the justice system prior to moving to her career in prosecutions where she has worked in the family protection unit. She continues to advocate for children, youth, and families. Parm firmly believes the cyclical nature of intimate partner violence creates grave consequences

for all family members involved. Parm is honoured to serve on WINGS Board to continue to support the organization in its support of victims of intimate partner violence.

Parm lives in Edmonton with her husband, three kids and two dogs and can often be found at local hockey rinks cheering for her kids at their hockey games.

James E. Cregan, Q.C.

Jim was born in Halifax, Nova Scotia in 1947. He moved to Edmonton with his family when he was 2 years old and has called Edmonton his home since then. Jim attended College St. Jean from grades 8 to 12 and then received his Bachelor of Arts at the University of Alberta. From there Jim went to Ottawa and received his Law Degree from the University of Ottawa in 1974.

He then practiced Law with his father until 1981 when he moved to what is now known as the Ackroyd Law firm and has practiced there ever since. Jim has received the distinction of Queen's Counsel in 2010, a distinction among Lawyers. In 1991 Jim joined the Board of Directors of WINGS of Providence and continued as a Board member for 23 years (as Vice President for many years), until 2014 when he resigned as a Board member due to his legal practice workload.

After a 7 year break from the Board of Directors, we are thrilled to welcome back Jim and his great experience, tenacity, and passion that he has for WINGS, and in supporting vulnerable women and children fleeing domestic violence.

Pat Garrett

Pat Garrett retired from her position as Executive Director of WINGS in 2020 after thirty-three years with the organization. During those years she had the opportunity to work with committed Board Members, community supporters and dedicated staff to see the organization grow to 20 second-stage apartments with wrap around supports and 29 affordable housing units through two capital campaigns. Pat's years of service in family violence support and prevention allowed her to become an active community partner having served four terms as a Board Member of the Alberta Council of Women's Shelters, a member of the MacEwan University Social Work Advisory Committee for five years, as well as numerous community partnerships. In 2014 she received the Distinguished Alumni Award, a nominee for the YWCA Women of Distinction and accepted an Excellence in Building Design Award presented by ROOPH on behalf of WINGS.

Pat has been committed to the cause of family violence intervention, prevention and the life changing support provided by WINGS. Pat looks forward to serving WINGS on the Board of Directors as she is deeply committed to improving all conditions for the women and children who come to WINGS.

Tami Wetmore

Tami Wetmore served two terms on WINGS Board of Directors from 2015 to 2021 and feels honoured to be nominated for the upcoming 2022-2025 term. As a longtime friend of WINGS – Tami is dedicated to improving the lives of women and children who have left situations of domestic violence, and strongly believes in the important work being done at WINGS. Her unwavering loyalty and support for over 20 years is what makes WINGS such a strong community-based organization.

Tami is a recently retired professional engineer with 29 years of experience working in water and wastewater utilities, managing operations, long term planning, capital upgrades, customer service and technical support. She also currently volunteers with the Canadian Red Cross Emergency Management team, supporting beneficiaries in need after experiencing disasters such as house fires, floods, or evacuations.

Tami has been pleased to work on the WINGS Finance, Risk and Capital Planning Committee since 2017. She has assisted with the completion of an Asset Management Plan, a Risk Management Plan, and an Office/Facility Assessment for WINGS during that period. These initiatives have provided a 25-year schedule for repairs and replacements needed to maintain the WINGS buildings and facilities in good working condition, an understanding of the risks that need to be managed to keep WINGS a strong viable organization, and a look at what different functionality the facilities may need in the future. She is looking forward to continuing to assist WINGS in the important work supporting women and children recovering from domestic violence.

Dr. Moira F. Juliebo Walker

Moira F. Juliebo Walker, M.Sc.Ph.D., Thouron Fellow, University of Pennsylvania 1967-68, is a graduate of Jordanhill College (Scotland), Froebel College (London), the University of Pennsylvania, and the University of Alberta.

She has taught at all elementary school levels and at various universities in Great Britain and North America. Presently, she is Professor Emeritus at the University of Alberta where she taught courses in diagnostic reading, early literacy development, and integration of

language arts, drama, and language research. She is also the former Director of The Reading and Language Centre.

Her research interests include writing (grades 1-6) intervention programs for young 'at risk' language learners; reading and cognition; teacher education; and autistic children. She was a sought-after speaker around the world, and has engaged in consulting in the United Kingdom, Continental Europe, the Far East, the Middle East, Canada, and the United States.

In her academic life she has been on the Scientific Advisory Board of the International Center for the Enhancement of Learning Potential, Jerusalem, Israel and has worked extensively in Hungary advising on the teaching of English. She holds the Rutherford Award for Excellence in Undergraduate Teaching from the University of Alberta.

Moira was constantly engaged in professional development workshops. Numerous academic publications reflect her teaching and research interests. On the creative side, with Lita Ericson, she authored "The Phonological Awareness Handbook for Kindergarten and Primary Teachers" published by the International Reading Association. She is also the author of the Read-More series of twenty-four books and a Teacher-Parent guide for early readers and older children with reading difficulties.

As content architect, she developed OWL, an on-line and CD product to teach language arts to children in grades three to six in the United Kingdom and United States. The product consisted of twenty-four narratives carrying interactive language activities and was supported by a massive teacher and parent site. An article on OWL was given The Telisphere Award in 1999 by the Journal of Educational Media.

Throughout her life she has held numerous voluntary positions in the community. At present she is a counselor, clinical hypnotist, a Standardized Patient with Health Sciences University of Alberta, Grant McEwan University and NAIT, a Board Member of the Alberta Lung Association and has co-authored a book on prostate cancer with author Norman Sacuta. Moira is also an artist and published poet.

Therefore, the Governance & HR Committee proposes election of the following people for a three-year term each, bringing the number of Board members to 13.

1. **James Cregan**
2. **Pat Garrett**
3. **Tami Wetmore**

4. Dr. Moira F. Juliebo Walker

(a WINGS' member will second this motion and a vote will be carried out)

*These nominations were duly submitted in writing 30 days prior to the annual meeting.

Submitted by the Governance & HR Committee

Once all nominees are elected the WINGS Board of Directors for the 2022-23 fiscal year will be:

James Cregan

Tami Wetmore

Ashley Moisey

Dr. Moira F Juliebo Walker

Pat Garrett

Suzanne Harbottle

Parm Johal

Anani Klutse

Anna Mayer

Marcia McDonald

Jennifer Morrison

Sr. Rezebeth Noceja

Carmen Werbowetsky



BOARD OF DIRECTORS

June 14, 2022

Linda Churchill, President

Katie Clackson, Vice-President

Ashley Moisey, Treasurer

Cynthia Zutter, Secretary

Suzanne Harbottle

Parm Johal

Anani Klutse

Anna Mayer

Marcia McDonald

Jennifer Morrison

Sister Margarete St. John

Mark Thibeault

Moira Walker

Carmen Werbowetsky

(prior to 2022 election)